

INSURANCE VERIFICATION QUESTIONS & STEPS

In order to help protect you from surprise bills, we highly suggest you verify your eligibility and benefits for this program.

Contact your insurance broker/whomever you purchased your insurance through to ask about your insurance coverage for Cardiac Rehab. If you prefer to talk with an insurance representative, call the member customer service phone number on your insurance card and select to speak to a representative.

They will ask you to confirm:

Member ID (on front of card)

Birthdate

Medical Facility: Hamilton Medical Center in Dalton, Georgia.

What to Ask:

"What are my Benefits and Eligibility for <u>Outpatient Cardiac</u> <u>Rehab?</u>" (This program is <u>not</u> Physical Therapy)

"Is Hamilton Medical Center In-Network or Out-of-Network with my plan?"

"How much will my plan cover?"

"Do I owe a co-pay?"

"How many visits are covered with my plan?"