



Hamilton Health Care System's *2014 Community Benefit Report*

Your Health is Our Mission.

Hamilton Medical Center was established in 1921 to respond to our community's needs. This mission remains strong to this day.

The following community benefit report highlights the services Hamilton Health Care System provided to our community in 2014.

Investing in the Latest Technology

Hamilton Health Care System has earned a reputation for leading the way with the latest technological advances. In 2014, Hamilton invested \$16 million in approved capital upgrades, \$6 million in new clinical and diagnostic equipment, and \$10 million in facilities enhancements.

Serving the Community

Hamilton takes great pride in our community. In 2014, Hamilton contributed over \$37 million in service to the community through direct patient care and education, screenings, and support activities. Every year Hamilton provides vital medical services to thousands of patients who are without the means to pay for the care they receive. This “uncompensated care” is defined as the sum of the health system’s non-reimbursed services and charity care of over \$25 million, plus other below-cost payments of \$9.8 million.

New and Enhanced Services

Hamilton Medical Center Implements a Groundbreaking Treatment to Prevent Esophageal Cancer

An outpatient treatment that destroys pre-cancerous tissue in the lining of the esophagus was recently made available at Hamilton Medical Center.

Endoscopic radiofrequency ablation therapy was recently featured in the *New England Journal of Medicine* as a highly effective treatment for the complete eradication of Barrett’s esophagus, a pre-cancerous condition that affects one to two million adults in the United States each year.

Hamilton Medical Center Adds an Advanced CT Unit

A breakthrough in computed tomography (CT) technology now allows physicians at Hamilton Medical Center to obtain clearer images of the body and make timelier diagnoses.

The Definition AS provides faster and more confident diagnoses in emergency and acute care settings, particularly in examining patients with acute chest pain, abdominal pain, and suspicion of stroke.

Hamilton Medical Center Offers Childbirth and Parenting Classes at No Charge

Hamilton Medical Center’s Turner Maternal and Infant Care Center now offers childbirth and parenting classes at no charge to expectant parents. For more information, please visit hamiltonhealth.com/forher.

Hamilton’s New Mashburn Cardiac Pavilion Reaches Milestone

More than 2,150 procedures have been performed in Hamilton Medical Center’s Mashburn Cardiac Pavilion since the expansion was completed in October 2013. Of that number, more than 650 were cardiac stent insertions. For more information on Hamilton’s cardiac services, please visit hamiltonhealth.com/heart.

Hamilton Medical Center Undergoes a Remodeling and Expansion of its Medical Intensive Care Unit (MICU)

Hamilton Medical Center is currently undergoing a \$16 million MICU expansion. The new MICU will include 14 state-of-the-art patient rooms with expanded space for clinical services as well as patients’ family members.

As part of this project, Hamilton Medical Center’s Emergency Department lobby and entryway is undergoing a renovation as well. Medical care within the hospital is not limited by this project in any way.

Bradley Wellness Center Undergoes a Remodeling and Expansion

Bradley Wellness Center is currently undergoing a \$5 million expansion. The two-story project will consist of 11,700 square feet of new construction on the east side of Bradley Wellness Center and 11,000 square feet of renovated space.

Quinton Memorial Health and Rehabilitation Undergoes a Remodeling and Expansion

Quinton Memorial Health and Rehabilitation is currently undergoing a \$5 million renovation and expansion to better serve their residents and family members. The project will include updates to the main entrance, lobby, and nursing stations, as well as a new sub-acute rehabilitation wing with 16 private suites and a new rehabilitation gym.

Awards and Recognitions

Hamilton Health Care System continues to achieve awards, accreditations, and national recognition in a variety of areas.

Hamilton Medical Center Named One of the Nation’s 100 Top Hospitals by Truven Health Analytics

Hamilton Medical Center was recently named one of the nation’s 100 Top Hospitals® by Truven Health Analytics,™ a leading provider of data-driven analytics and solutions to improve the cost and quality of health care.

The Truven Health 100 Top Hospitals study identifies hospitals and leadership teams that provide the highest level of value to their communities, based on a national balanced scorecard. The 100 Top Hospitals balanced scorecard measures overall organizational performance across 11 key analytic measures including patient care, operational efficiency, and financial stability.

Hamilton Medical Center Named the Number One Mid-size Hospital in Georgia

Hamilton Medical Center was recently named the number one mid-sized hospital in Georgia by *Georgia Trend* magazine. The data used to compile the rankings was gathered from publicly available information from the Centers for Medicare and Medicaid Services on quality of care, patient satisfaction, mortality and readmission statistics, and hospital-acquired infections and conditions.

Hamilton Medical Center Received Medical Excellence Awards from CareChex®

Hamilton Medical Center recently received several Medical Excellence awards through CareChex® – a division of Comparion®.

CareChex named Hamilton in the top 10 percent in the state, region, and nation for Overall Medical Care, Cardiac Care, Orthopedic Care, and Pulmonary Care.

Hamilton Medical Center Placed on Quality Honor Roll

Hamilton Medical Center was named to the Georgia Hospital Association’s Partnership for Health and Accountability Core Measures Honor Roll. Hamilton is

one of 23 hospitals in Georgia to be placed in the Trustee category, one of the highest on the list.

Hamilton Medical Center Earned ‘Top Performer on Key Quality Measures’ Recognition from The Joint Commission

Hamilton Medical Center was recognized as a 2013 Top Performer on Key Quality Measures® by The Joint Commission, the leading accreditor of health care organizations in the U.S.

Hamilton was recognized as part of The Joint Commission’s 2014 annual report “America’s Hospitals: Improving Quality and Safety,” for attaining and sustaining excellence in accountability measure performance for heart attack, heart failure, pneumonia, and surgical care.

Hamilton Medical Center Received the American College of Cardiology Award for Cardiac Care

Hamilton Medical Center recently received the American College of Cardiology’s NCDR ACTION Registry–GWTG Platinum Performance Achievement Award for 2014.

Hamilton Medical Center Honored With Quality Achievement Award for Stroke Care

Hamilton Medical Center received the Get With The Guidelines® Stroke Silver-Plus Quality Achievement Award for implementing specific quality improvement measures outlined by the American Heart Association/American Stroke Association for the treatment of stroke patients.

Hamilton also received the association’s Target: Stroke Honor Roll for meeting stroke quality measures that reduce the time between hospital arrival and treatment with the clot-buster tPA, the only drug approved by the U.S. Food and Drug Administration to treat ischemic stroke. People who suffer a stroke who receive the drug within three hours of the onset of symptoms may recover quicker and are less likely to suffer severe disability.

Hamilton Medical Center Awarded Laboratory Accreditation from The Joint Commission

Hamilton Medical Center recently earned The Joint Commission’s Gold Seal of Approval for Laboratory Accreditation by demonstrating continuous compliance with its performance standards. The Gold Seal of Approval® is a symbol of quality that reflects an organization’s commitment to providing safe and effective patient care. Hamilton’s laboratory is also accredited by the American Association of Blood Banks (AABB) and the FDA.

Hamilton Medical Center’s Neonatal Intensive Care Unit (NICU) Received a VHA Georgia Leadership Award

Hamilton Medical Center recently received a VHA Leadership Award for its presentation titled “NICU Multidisciplinary Rounds.”

Hamilton Received Primary Stroke Accreditation from The Joint Commission

Hamilton Medical Center recently received The Joint Commission’s Certificate of Distinction for Primary Stroke Centers. This distinction recognizes centers that make exceptional efforts to foster better outcomes for stroke care.

Hamilton Vascular Center Received IAC Vascular Testing Accreditation

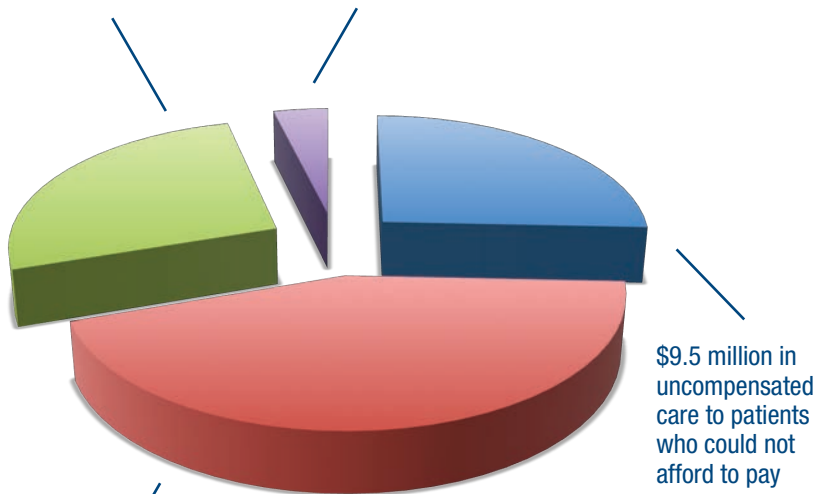
Hamilton Vascular Center was granted a three-year term of accreditation in vascular testing in the areas of peripheral arterial testing, extracranial cerebrovascular testing, visceral vascular testing, and peripheral venous testing by the Intersocietal Accreditation Commission.

Hamilton Health Care System Summary of Community Benefit

Fiscal Year Ended September 30, 2014

More than \$9.8 million to provide subsidized health services

\$1.4 million in community health education and outreach programs



Nearly \$16.3 million to provide care for the elderly and indigent (not paid by Medicaid)

\$9.5 million in uncompensated care to patients who could not afford to pay

Hamilton Medical Center Honored for Hepatitis B Vaccine Birth Dose Rate

Hamilton Medical Center was recognized by the Immunization Action Coalition and the Georgia Department of Public Health for achieving one of the highest reported rates in the state for its work to protect newborns from hepatitis B virus infection.

Hamilton Long-Term Care Receives Multiple Awards

Ridgewood Manor Health and Rehabilitation and Wood Dale Health and Rehabilitation were recently named to the "Best Nursing Homes in the Nation" list by U.S. News and World Report. The five-star rankings that both skilled nursing facilities earned were based on data from Nursing Home Compare, a program managed by the Centers for Medicare and Medicaid Services.

Wood Dale Health and Rehabilitation recently earned a zero-deficiency survey by the Georgia Office of Regulatory Services.

Community Programs

Dare to Care: 78

A free two-part cardiovascular disease program for men and women over the age of 60 and to those over the age of 50 with specific vascular risk factors. The free screening includes a blood pressure check and a non-invasive ultrasound examination of the carotid arteries, abdominal aorta, and the circulation of the legs.

Take it To Heart: 50

A free two-part educational seminar and cardiac risk assessment for anyone who has a family history of heart disease and who is not currently being treated by a cardiologist.

Joint Moves: 49

A free program that provides education on osteoarthritis and joint pain.

Think First: 900

A free program that provides education to children on preventing spine and head injuries.

Health Fairs: 11

(Approximately 3,100 participants)

Hamilton Health Care System regularly participates in health fairs across the region.

Hamilton Health Care System Statement of Operations

Fiscal Year Ended September 30, 2014
(dollars in thousands)

AMOUNT GENERATED FOR SERVICES AND PROCEDURES TO OUR PATIENTS AND RESIDENTS	\$817,446
We were unable to collect these amounts for our patients covered by:	
Medicare	(275,473)
Medicaid	(99,963)
Other private insurers	(96,538)
We wrote off this amount for patients who were unable to pay for their care	(99,882)
Total amount of uncompensated care	(571,856)
AMOUNT OF ACTUAL PAYMENTS RECEIVED FOR PATIENT CARE AND RESIDENTIAL SERVICES	\$245,590
Amount of operating income we received from other sources	11,218
TOTAL OPERATING REVENUE FOR THE YEAR	\$256,808
Amount paid to provide the nursing and support staff for our patients and residents	125,272
Amount paid for supplies, utilities, fees, and other services	99,804
Additions to plant and equipment	16,069
Repayment of long-term debt	3,969
TOTAL OPERATING EXPENDITURES DURING THE YEAR	\$245,114
AMOUNT AVAILABLE FOR FUTURE EXPANSION, RENOVATIONS, AND PROPERTY REPLACEMENT	\$11,694